



HARROW STRATEGIC PARTNERSHIP BOARD
Harrow Mutual Support Sustainable Network (HMSN) – service
specification,
27 September 2011

Introduction

London Borough of Harrow wish to appoint an organisation that can establish a model of service delivery for vulnerable and older people called the Harrow Mutual Support Network (HMSN), a membership organisation whereby users purchase support and services through a network of paid and volunteer helpers. Once established the HMSN would be self-supporting and self-financing.

A key strength of the model is that as well as focussing on service delivery, it also stresses social contact: the interaction between members of the organisation. It therefore promises to build community and social capacity and supports personalisation.

The funding for the service has been already agreed under the SLA (Service Level Agreement) from the HSP Board that authorises transfer of funds for this project in August 2011.

Proposed Action

A draft service specification has been developed and we ask the HSP to note and comment on its contents.

We intend to proceed to procurement for the service following this meeting.

What are you asking the Partnership Board to do

We would like to ask the Partnership Board to note and comment upon the contents of the specification.